

**Pre-Operative Instructions**

You’ll receive a text reminder four days and also 24 hours hours prior to your appointment.

Your pet should receive **NO food or treats** after midnight the evening prior to their surgery appointment. You may continue to provide fresh water for your pet.

Pets who take medications should **NOT** take any medications after midnight the day prior to their surgery. If your pet takes a medication each morning, please skip the medication on the day of the appointment.

**Drop Off and Pick Up Information**

**Dogs**

Your dog must be brought to the appointment on a leash and wearing a collar, and that the collar is snug.

**Drop Off:** The drop off time for dogs is between 7:15am and 8:00am. At the time you made your appointment, you should have been given a time to drop off your pet. We do not accept surgical patients after 9am.

**Arrival**: When you arrive to your appointment, please pull to the curb and stay in your vehicle. A member of our clinic team will come to your car to begin the check-in process. You will receive paperwork to complete and any further instructions.

**Pick Up:** The pick up time for dogs is between 2:30 pm and 3:00 pm. Please pull up to the curb and a member of our team will come to your car to complete the pick up process.

**Cats**

Your cat must be transported to the appointment in a secure carrier or crate. If you are bringing multiple cats, each must be in their own carrier.

**Drop Off:** The drop off time is between 8:15am and 8:45am. At the time you made your appointment, you should have been given a time to drop off your pet. We do not accept surgical patients after 9am.

**Arrival**: When you arrive to your appointment, please pull to the curb and stay in your vehicle. A member of our clinic team will come to your car to begin the check-in process. You will receive paperwork to complete and any further instructions.

**Pick Up:** The pick up time for cats is between 3:15 pm and 4:30 pm. Please pull up to the curb and a member of our team will come to your car to complete the pick up process.

**Payment Note**

**Payment for all services provided must be made in full at the time of pick up.**

**We accept cash or credit card. Please note that we do not accept checks or Care Credit.**